



End of Life Notification

Move/5000

September, 2024

1_Announcement

This marketing note announces the End of Life (EoL) of the Move/5000 with references ending with "V" (minimum). The impacted part numbers are listed in chapter 2.

Based on that, all commercial discussions on Move/5000 having a part number as mentioned in chapter 2 must be stopped & reoriented to other Ingenico products (see chapter 6).

2_Affected products

Product Range	
Move/5000	All Move/5000 part numbers with Index revision ending on a 'V' (index revision V at minimum) Example: PWxxxxxxxxxV

3_Milestones definition

Key milestones	Description
EOL Letter/ Announcement	The date the announcement of the EOL a product is sent out to regions. Starting from this date, each country should plan the appropriate migration strategy and take the proper actions.
EOL (End of Life) Date	After this date, no new reference will be created. Starting from this date, only existing customers are intended to buy further terminals, so as to secure the volumes they need for their estate and to stock spare units.
LBO (Last Buy Order) Date	The last date to order the device though Ingenico. This is the date by when it is imperative to receive the final forecasts from each region.
LTS (Last Time Ship) Date	The last possible ship date that can be requested.
EoS (End of Support) Date	The last date to receive full support of the product. All customers' specific warranties and service agreement purchased would be taken into account to determine the level of maintenance and support would be provided during the EOL period. No spare parts can be purchased after that date (exception made for the stock of pieces that might still be available on our inventory).

4_Key dates

PRODUCT	Applicable Letter (announcement)	EoL Date	LBO Date (Last Buy Order)	LTS Date (Last Time Ship)	EoS Date (End of Support)
All Move/5000	30/09/2024	30/09/2024	30/09/2025	31/12/2025	31/12/2030

5_Rationale

In response to evolving market, escalating Demand and strategic shift in product offerings, the Move/5000 will be phased out and substituted by our Android based alternatives: AXIUM DX Portable Series.

Consequently, we can rely on our new **AXIUM DX8000 Portable** to replace the Move/5000.

6_Recommended Migration

Move/5000 Migration

Customers and business partners are encouraged to migrate to **AXIUM DX8000 versions**:

- Android 10 Based
- Supporting EMV3.1 and PCI-PTS V6
- For more information, please have a look on the [website](#)

		Move/5000	DX8000 Portable
Series		Move/5000	DX8000-2 or DX8000-5
P/N	Part number	Index revision ending on 'V'	PWVXXXXXXXXXX
OS		Telium TETRA	AXIUM – Android 10
Display Touch		3.5"	5.5" or 6"
PCI		PCI PTS 6.x	PCI PTS 6.x
EMV	Contact Less L1	V3.1	V3.1
Memory		128MB RAM, 256MB / 512MB Flash	Standard Memory 1GB + 8GB or 2GB + 16GB
MSR		Yes	Yes

7_For More information

For more information, please contact your Ingenico Sales executive.